

Deskcenter[®] Management Suite

DeskCenter is a solution with an integrated future. Flexible because it is built in a modular way, the DeskCenter Management Suite has a unique usability in all modules. It has been developed to be a single application to guarantee the seamless integration of all available modules. All functions are available from one console, with a consistent user interface and structure throughout. It is the management suite that grows with your needs.

The DeskCenter Management Suite gives you the freedom to choose. All functions are included from the beginning. You can add modules by just changing the license key, at any time. The DeskCenter Management Suite optimises a number of administrative tasks within IT organisations. The tasks of administrators and decision makers are increasingly towards having to manually maintain data banks and the consolidation of different databases. Numerous isolated applications complicate the performance of these tasks even more.

With the Deskcenter Management Suite all PCs, servers, assets, configurations and applications are administrated efficiently and entirely from a central point. The integration of all modules into one application and one user interface permits fast and effective working methods and the solution can be embedded into existing IT infrastructures. Our inventory of hardware and software information generates a consistent database for a professional IT Lifecycle Management.

The Management Suite comprises one of the most comprehensive product portfolios on the market and helps decision makers and IT managers to save time and to perform all IT processes and guidelines in the organisation quickly and reliably.

The foundation

The basic module comes with some powerful functions:

- **Hardware and Software Inventory** - The combination of different manual and automatic methods of data detection and inventory ensures the most complete inventory possible.
- **Licence Management** - Compares the installed software in the network with the number of purchased licences on the database and divides them into three licence states
- **Asset Management** - In addition to predefined data you can add specific master data for each asset.
- **User Management** - The linkage between users (imported from ADS/NDS) and assets, considerably eases the search for the IT staff, especially if there are questions or problems concerning hardware.
- **User Permissions** - Specific rights can be assigned to users in order to restrict the access to modules or to parts of them.
- **Cost Centre Management** - Assets, software, users and helpdesk tickets allocation to cost centres.
- **Reporting** - The reporting tool allows full access to the open Microsoft[®] SQL-database. The reporting tool can also be installed as a standalone application, for controllers or decision makers for example.

Holistic IT Lifecycle Management

In addition to these functions, the following modules extend the DeskCenter Management Suite into a holistic IT-Lifecycle Management Suite:

- Management (Remote and System Management)
- SNMP (inventory of SNMP-able network devices)
- Extended Licence Management (detection of software products that are subject to licences)
- Software Delivery (Software Delivery for MSI and setups)
- Patch Management
- OS Deployment
- Document Extensions (Document Management)
- Helpdesk (incl. Knowledge Base and web frontend)
- Service Management
- Pocket PC (inventory control of systems and components on site)

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